

COMMUNITY BENEFIT REPORT | 2016



Improving the Life of Every Child

Children's Hospital & Medical Center is committed to caring for, supporting and protecting children – some of the most important and vibrant, yet vulnerable, members of our society.

Everyone who works at Children's knows the privilege of serving as an advocate for children and the awesome weight of that responsibility to our patients, their families and the communities we serve. Our responsibility includes sharing information to illustrate how Children's provides health care, education and outreach services, helping to fulfill our mission, "To improve the life of every child."

In 2016, Children's provided more than \$98.5 million in benefits to the broader community. This includes uncompensated care through financial assistance and unreimbursed Medicaid – fulfilling our commitment to ensure that no child with a medical need is ever turned away due to a family's inability to pay.

Children's provides additional community benefit through subsidized health services like home health care and behavioral health, as well as financial and in-kind support for numerous local charity events and non-profit organizations. Investments in health care education and training, plus research to develop new innovations, treatments and cures confirm Children's dedication to improving the health of the region's children. Outside of the hospital walls, Children's further serves the community through education of injury and illness prevention, community outreach and assistance through social work, pastoral care, child life services and more.

This report highlights Children's unwavering commitment to the well-being of children and our broader community.

Our Vision

TO BE A GLOBAL LEADER
FOR CHILDREN'S HEALTH.

Our Mission

TO IMPROVE THE LIFE
OF EVERY CHILD.

131,800

UNIQUE PATIENTS SERVED
IN 2016

500,000

TOTAL PATIENT
VISITS IN 2016



Committed to Children & Our Community

Total Community Benefit = \$98,536,277

UNCOMPENSATED CARE

Financial Assistance
Unreimbursed Medicaid

BROADER COMMUNITY HEALTH

Cash and In-Kind Contributions
Subsidized Health Services
Health Professions Education
 Support for Area Medical Schools
 Education & Training for Health Professionals
 Nursing | Community Education
Pediatric Research

COMMUNITY PROGRAMS & SERVICES

Community Health Care Support Services
Community Health Education & Outreach
Community-based Clinical Services

\$44,374,667
UNCOMPENSATED CARE

\$52,563,647
BROADER COMMUNITY
HEALTH

\$1,597,963
COMMUNITY PROGRAMS
& SERVICES



A Closer Look

Total Community Benefit = \$98,536,277

UNCOMPENSATED CARE **\$44,374,667**

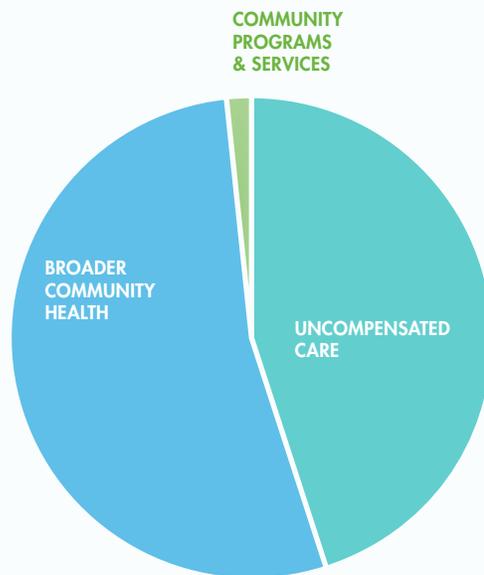
Financial Assistance	\$4,593,795
Unreimbursed Medicaid	\$39,780,872

BROADER COMMUNITY HEALTH **\$52,563,647**

Cash and In-Kind Contributions	\$974,345
Subsidized Health Services	\$37,750,672
Health Professions Education	
Support for Area Medical Schools	\$9,644,938
Education & Training for Health Professionals	\$1,915,555
Nursing Community Education	\$296,323
Pediatric Research	\$1,981,813

COMMUNITY PROGRAMS & SERVICES **\$1,597,963**

Community Health Care Support Services	\$1,008,456
Community Health Education & Outreach	\$522,950
Community-based Clinical Services	\$66,557



Beyond the Numbers

Financial Assistance/Uncompensated Care

Children's Hospital & Medical Center has an uncompensated care policy that outlines how patient families can apply for financial assistance for their medical care. Eligibility is based upon family income, size and other circumstances. Specially trained social workers, financial counselors and patient account representatives help families through the process. When outside sources have been exhausted, or when families identify themselves as unable to pay, staff assist them in applying for uncompensated care.

In 2016, Children's provided **\$4,593,795** in the form of uncompensated care or charity care to families unable to pay for their child's medical care.

Unreimbursed Medicaid

In addition to financial assistance offered to those who qualify, Children's accepts any patient covered by Medicaid insurance. The unpaid costs of Medicaid programs and the total benefits for the poor reflect the shortfall from payment methods employed by government programs versus the actual costs to provide care. The shortfall is considered a community benefit because, by covering it, Children's reduces the government's financial burden. In fiscal year 2016, Children's covered **\$39,780,872** for patient families covered by Medicaid insurance.

Cash and In-Kind Contributions

In a spirit of social responsibility and good citizenship, Children's provides financial and in-kind support for numerous local charity events and non-profit charitable organizations. The total amount given by Children's in the form of grants, charitable contributions and in-kind donations of goods or services to other 501(c)(3) organizations was **\$974,345**.

Subsidized Health Services

Children's supports several clinical programs that have been identified as addressing a need in the community, despite a financial loss to the hospital. Some examples of these subsidized services are Home Healthcare, Behavioral Health and hospital outpatient services. The total dollars provided by Children's to subsidize these necessary services was **\$37,750,672**.



Beyond the Numbers

Health Professions Education

As an academic teaching hospital, Children's provides valuable community benefit by educating the next generation of caregivers. In 2016, Children's invested **\$11,560,493** in health care training and education. This sum includes direct financial support of medical education, internships, residencies and fellowships, as well as nursing and allied health education programs. Children's is also the region's leader in pediatric-specific continuing medical education, reaching health care professionals throughout a five-state area. In 2016, Children's touched the lives of nearly 2,000 learners.

Children's pediatric experts are also active in educating providers at community hospitals on the latest information in the care and management of critically ill infants and children. Children's invested **\$296,323** in community education and outreach efforts in 2016.

Research

Children's is committed to pushing the bounds of pediatric medicine to develop new innovations, treatments and cures – advances that can only come through clinical and basic science research focused on children. The hospital supports an environment of research that includes translational, basic and health outcomes studies facilitated in partnership with the University of Nebraska Medical Center College of Medicine. This community benefit equaled **\$1,981,813** in fiscal year 2016.

Community Programs & Services

At Children's, our commitment to children extends beyond the hospital walls and out into our community. The programs we provide benefit families while their child is receiving health care, as well as educate the community on how to prevent injury and illness. Children's Carolyn Scott Rainbow House is a hospitality house for families of hospitalized children who live more than 60 miles away from Omaha. Meanwhile, our Parenting U free parent education classes offer expert advice on trending topics in pediatrics. The hospital also provides education through health fairs and community outreach, and assistance through social work, pastoral and spiritual care, child life services, financial counseling and support groups. For fiscal year 2016, Children's invested **\$1,597,963** in improving community health. This number also includes the staffing and resources devoted to tracking and producing the community benefit report.

