Children's
HOSPITAL & MEDICAL CENTER

We know children.

Welcome to Children's Behavioral Health

Thank you for choosing Behavioral Health. We want you to feel comfortable here. Since many individuals are unaccustomed to a situation in which their feelings and "problems" are the focus of attention, communication may at times feel awkward. There is a difference between conversation and therapy. If at any time you have questions about the course of treatment, feel free to discuss them with your provider. Please ask questions until you feel you understand.

Privacy and Confidentiality

Attached is a document entitled "Joint Notice of Privacy Practices," which applies to all entities of Children's Healthcare Services. Please be aware that the psychological records of Behavioral Health are kept separate from the medical records of the hospital, and thus are afforded additional assurance of privacy and confidentiality.

All psychotherapy records, as well as discussions that occur during appointments, are confidential. Such information is released to outside sources only upon consent of a signed "Authorization to Release Health Information" form. You may revoke this permission in writing at any time.

Confidential information may be released without consent as required by law. For example, the law requires a provider to release information if the provider feels that a patient is in a dangerous or abusive situation or thinks a client might harm herself/himself or others. There may be other situations in which the law compels the release of information.

Appointments

Efforts will be made to make appointments at a time that is convenient to you. It is important that treatment continues on a regular basis. When cancellations occur, please attempt to reschedule the appointment at the time of the cancellation or as soon as possible. You may be charged for appointments that are cancelled less than 24 hours in advance. In order that we may serve others who desire treatment, repeatedly missing appointments without notification may require discontinuation of services.

Payment

It is our policy that the client pays wholly or in part for services rendered before leaving the office. Your provider must discuss any variation from this policy with the director. Checks should be made payable to Children's Hospital. Debit cards, MasterCard, Discover, American Express and VISA are also accepted.

Emergencies/Phone Calls

We encourage you to discuss any problems or concerns during your regular appointments. If you need to talk directly to your provider between appointments, please understand that we will return calls as our schedules permit. It is often helpful to relay messages through the office staff when possible.

Honesty and Integrity

Again, thank you for choosing Children's Behavioral Health. Our goal is to assist you in dealing effectively with problems you are having while respecting your dignity, privacy and confidentiality. We are embarking on a cooperative effort, which can succeed only if we are open and honest with each other. We hope you will be comfortable with us and benefit from the experience.

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Pretreatment Questionnaire- Adult

Patient Name _____ **Birth date** _____ **Today's date** _____

Completed by _____ **Relationship to Patient** _____

Primary concern for which treatment is sought: _____

_____

_____

Individuals living in your home:

Name _____ Age_____ Relationship _____

Name _____ Age_____ Relationship _____

Name _____ Age_____ Relationship _____

Name _____ Age_____ Relationship _____

Previous mental health treatment:

Mo/Yr _____ Provider _____ Treatment _____ Outcome _____

Mo/Yr _____ Provider _____ Treatment _____ Outcome _____

Developmental history:

Complications at birth or in early childhood? __ yes __ no If yes, please explain: _____

Approximate age walked _____ Approximate age talked _____

Educational history:

__ Did not complete high school __ Completed high school __ Some college

__ College graduate __ Graduate school __ Highest degree: _____

Employment:

__ Currently employed. Where? _____

__ Not employed. Have training in _____

__ Disabled from work. Explain: _____

Interests/activities:

_____

Current legal concerns: __yes __ no If yes, please explain _____

_____

Medical Issues:

Hospitalizations/dates: ___ None ___ Other: _____

_____

Serious injuries/dates: ___ None ___ Other: _____

_____

Last visit to doctor _____ Doctor's name: _____

Allergies: _____

Medications (prescribed and over-the-counter):

Medication _____ Dosage _____ Prescribing physician _____

Medication _____ Dosage _____ Prescribing physician _____

Medication _____ Dosage _____ Prescribing physician _____

Substance Use:

Alcohol: __ None __ Suspected __Confirmed Type: _____Frequency: _____

Illicit Drugs: __None __Suspected __Confirmed Type: _____ Frequency _____

To my knowledge, the above information is complete and correct:

_____ _____

Signature of patient Date

Provider use only:

I have reviewed this information and believe that it is complete to extent that the client is able to provide:

_____ _____

Signature of provider Date

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Children's Behavioral Health • 1000 North 90th Street • Omaha, NE 68114 • 402-955-3900

Patient Last Name	Patient First Name	MI
Patient DOB	Patient Gender ☐ Male ☐Female	PCP/Physician
Patient Home Address		Preferred Telephone

Behavioral Health Care Treatment Agreement

The patient named above ("the Patient") will receive behavioral health care at Children's Behavioral Health ("Children's"), a department of Children's Hospital & Medical Center. In my capacity as the parent/legal guardian/legally authorized representative of the Patient (or as an adult patient or emancipated minor patient), I understand and agree to the following:

a. I understand that the Patient's trust in his/her behavioral health care providers ("Providers") is essential to the therapeutic process. To further that trusting relationship, I agree that:
   1. Discussions between Children's Providers and the Patient may be held confidential from me unless the Patient is deemed to be at risk of harming him/herself or others;
   2. I will not request that any of the Patient's treatment records be released to my attorney; and
   3. My attorney will not request any Children's Providers' testimony or deposition in the event of a legal dispute.

b. I understand that Children's Providers do not perform custody evaluations, so should custody or placement of the Patient ever be an issue, I should seek an independent custody evaluation from a psychologist who specializes in forensic evaluation.

c. I understand that the Patient's other parent (unless his/her parental rights have been terminated or otherwise limited by law) and/or another legal guardian or legally authorized representative of the Patient may (1) be given the same information and recommendations regarding the Patient that I am given and (2) make an appointment to review the Patient's treatment records to address any questions or concerns that might arise.

d. I understand that the Patient's Providers must report any evidence of possible child abuse or neglect to the appropriate authorities.

_____

Signature of Parent with Legal Custody, Legal Guardian, Adult Patient or Emancipated Minor Patient, or Other Legally Authorized Representative of Patient ***Date***

_____

Print Name ***Relationship to Patient***

_____

Signature of Provider ***Print Name*** ***Date***

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Electronic-Mail Awareness Consent Form

Electronic Mail communications involving and/or containing information about the patients care will be maintained in the patient's medical record (chart). This would apply to communication from the patient, parent/guardian or treatment provider. In addition please be aware that our computer system does not permit an out of office notice to be posted for non internal users. We acknowledge that emailing the treatment provider directly is not a secure form of communication, and we agree and accept the use of direct email communication with the treatment provider. Finally, email should not be used for emergency communication.

I have read the above statement and understand and accept the contents.

_____ _____

Parent/Guardian Signature Date

_____ _____

Patient Signature (19 or older) Date

_____

Patient Name (Print)