

Children's

FINANCIAL ASSISTANCE POLICY

AMOUNTS GENERALLY BILLED

The balance due from all patients approved for financial assistance is calculated in accordance with Children's Financial Assistance Policy and shall be discounted to a balance which is no more than the Amount Generally Billed (AGB) to individuals who have insurance.

The Children's 2019 AGB was calculated with the look-back method; based upon Children's healthcare claims paid by Medicare fee for service and all private health insurance payers from January 1, 2019 through December 31, 2019.

Based on the look-back method described above, the AGB percentages are:

- Children's Hospital & Medical Center 77.6 %
- Children's Physicians 69.3 %
- Children's Specialty Physicians 62.5 %

Questions regarding the AGB percentage and calculation should be addressed to a Financial Counselor. Financial Counselors are available Monday – Friday from 7:30 a.m. – 4:00p.m. CST.

Financial Counselors are available in the main hospital lobby, or may be contacted by phone at:

- 402-955-6051 or toll free at 1-866-535-3412